2017
A YEAR IN REVIEW

MESSAGE FROM THE DIRECTOR
You have responded to the call to welcome the stranger

LIVES TRANSFORMED
Numbers tell a story of love in action for refugees and immigrants

FINANCIAL STEWARDSHIP
Generosity builds strength

world relief
MEMPHIS
A MESSAGE FROM THE DIRECTOR

Thank you for taking a moment to read World Relief Memphis’ first-ever Year in Review report. As we celebrate five years since opening our doors in Memphis, we are excited to share a few of the things God is doing in and among the immigrant community and local church. It has been a blessing to join in the transformation God has been unfolding in our city and around the world, and I hope you will gain a glimpse of that life changing impact in the following pages.

While there is much to celebrate, 2017 did not come and go quietly. Ongoing global conflicts have caused the highest levels of forced displacement since World War II, and the displacement only continues to grow. Amidst deepening political divisions, these uprooted lives in search of peace and stability have often been reduced to a statistic or political talking point. Those in the margins are left to wonder if there is a place they will ever feel welcomed.

Against this backdrop, two things remain clear at World Relief: our call and our gratitude for all of you who make this ministry possible. We are committed to inviting the local church and others in our community to welcome immigrants to Memphis. In doing so, we have been deeply encouraged to see you, God’s people, respond with faith, compassion, and biblical conviction as you stand to welcome our new neighbors. Whether it be a prayer for those we serve, befriending a family over tea and English vocabulary cards, filing paperwork at our office, or a handwritten note accompanying a donation, you have responded to Jesus’ call in Matthew 25 to welcome the stranger.

I invite you to learn more and to continue partnering with us to provide excellent services and a warm welcome to refugees and vulnerable immigrants in our community.

P.J. Moore
Director

“For I was hungry and you gave me something to eat, I was thirsty and you gave me something to drink, I was a stranger and you invited me in...”

- Matthew 25:35

All Photo Credits: Emily Frazier Creative for World Relief Memphis 2017
## LIVES TRANSFORMED

<table>
<thead>
<tr>
<th>1175</th>
<th>New refugees and immigrants welcomed to Memphis through WRM since 2012</th>
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<tbody>
<tr>
<td>384</td>
<td>Refugee wage earners moved toward self-sufficiency with jobs since 2012</td>
</tr>
<tr>
<td>91</td>
<td>Employers partnered to provide jobs &amp; restoration of dignity since 2012</td>
</tr>
<tr>
<td>$9.78</td>
<td>Average wage earned on the first job in FY17 (up 3.5%)</td>
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<table>
<thead>
<tr>
<th>121</th>
<th>Refugees welcomed in 2017 and served through WRM</th>
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<tbody>
<tr>
<td>116</td>
<td>Churches have been empowered to love the foreign-born through WRM</td>
</tr>
<tr>
<td>587</td>
<td>Good Neighbor Volunteers have shown hospitality &amp; assistance since 2012</td>
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<tr>
<td>200</td>
<td>Volunteers engaged directly with our clients in 2017 alone!</td>
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<tr>
<th>448</th>
<th>People from 36 countries provided with immigrant legal services over 3 yrs</th>
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<tbody>
<tr>
<td>256</td>
<td>School-age refugee youth have been enrolled in SCS since 2012</td>
</tr>
<tr>
<td>72%</td>
<td>Women and Children were the majority of our refugee arrivals in 2017</td>
</tr>
<tr>
<td>23</td>
<td>Interns served our office and our clients in FY2017</td>
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## IMMIGRATION LEGAL SERVICES

One mother’s journey to be reunited with her children

One of the most challenging yet rewarding components of our work is serving families who have been separated during their traumatic journey as refugees. Shukriya’s story is one of too many, but we were overjoyed to stand with her in unity and grateful hearts as her boys, last seen when they were four and seven, now 14 and 17, were reunited with her in October. Read more about their story and watch a powerful video of their airport arrival at [WatchLoveWork.org/reunited](http://WatchLoveWork.org/reunited).

Shukriya and her boys are now being loved well by a Good Neighbor Team and a community who has seen the impact of lifting their voices for the voiceless. We continue to work diligently alongside Shukriya as she seeks reunification with more family waiting in Africa, her daughter and grandchildren. When you financially support our local efforts, including Immigration Legal Services, you are directly showing love in action for families like Shukriya’s. On behalf of these families, thank you!
WRM’s ministry is only made possible through the generosity of churches, businesses, private foundations, and individuals like you. In FY2017, with an unprojected reduction in refugee arrivals and related public funding, you generously surpassed our private funding forecast of $168,000 and donated a record $215,000 to WRM!

This growth of giving has allowed us to reduce our reliance on public funding from over 90% of our income a few years ago to just over 70% projected for 2018. Our goal is to be 50% publicly and 50% privately funded in five years. This means that our ministry to refugees and immigrants is building the strength to continue even during public funding reductions. This also positions WRM to focus more freely on the holistic, transformative, integral needs of immigrants in partnership with the church and community.

Thank you to all who support our ministry! Please take a minute to review our 2017 Financial Summary and our projections for local fundraising in FY2018.

**FY2017 MINISTRY TOTAL**

$1,030,515

**Revenue**

- Private Donations: 21%
- Public Grants: 73%
- Earned Income: 4%
- Gifts-in-Kind: 2%

**Expense**

- Programming: 85%
- Administrative: 15%

*Gifts-in-Kind include donations of hours, miles, and items given directly to refugees

**FY2018 LOCAL DONATION MINISTRY GOALS**

$200,000

- Church Mobilization/Outreach: 25%
- Admin/Marketing/Other: 25%
- Immigrant Programming: 10%
- Job Readiness/ESL: 15%
- Immigration Legal Services: 25%